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Purpose of Toolkit



Beginning with terms starting on or after December 17, 2021, students using their Post-9/11 GI Bill® benefits at Institution of Higher Learning (IHL) facilities and receiving a Monthly Housing Allowance (MHA) and/or kicker payment are required to verify their enrollment at the end of each month to continue receiving their payments. This is part of a phased approach and has already been rolled out to GI Bill students attending Non-College Degree (NCD) facilities.

To streamline the enrollment verification process, the U.S. Department of Veterans Affairs (VA) is providing students with text message verification, an easy and secure method for verifying enrollment each month via text and the best way to ensure they receive their MHA/kicker payments uninterrupted. Students also have the option to verify enrollment via email.

Given this new requirement, VA is providing the Monthly Enrollment Verification Communication Toolkit to help School Certifying Officials assist and serve GI Bill students. We know that students will have questions about the new requirement, and we want to help schools address them. Within this toolkit, you will find messaging to communicate with GI Bill students about enrollment verification, including language for emails/newsletters and social media, which can be easily customized to fit your needs. Your outreach is critical to ensure that students are aware of this change and continue to receive their payments.

Thank you for your continued support of GI Bill students. We look forward to continuing our partnership and appreciate your help in relaying these important changes.

Kind regards



Charmain Bogue
Executive Director, Education Services

Questions and Answers WHAT IS MONTHLY ENROLLMENT VERIFICATION?

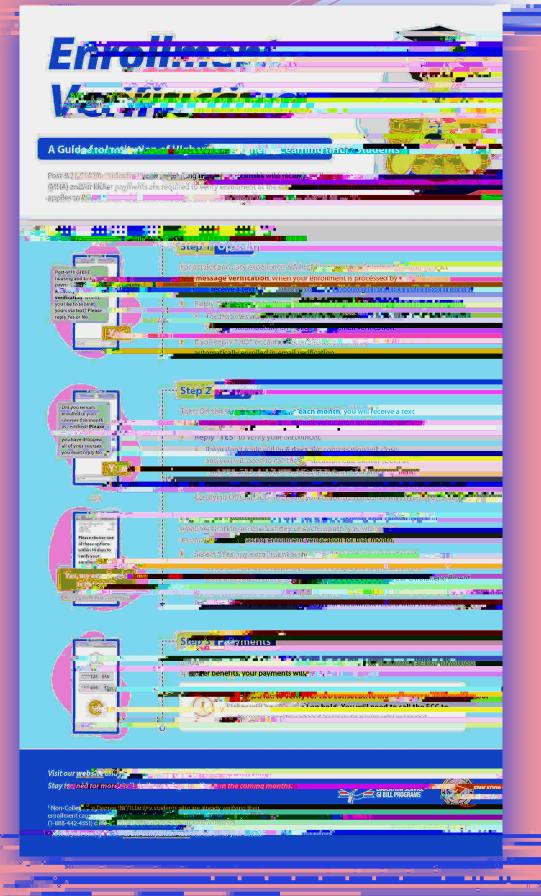
2 WHO NEEDS TO VERIFY THEIR ENROLLMENT?

3 HOW DO I VERIFY ENROLLMENT?

4 WHAT HAS CHANGED SINCE THE INITIAL NCD ENROLLMENT VERIFICATION ROLLOUT?

WHAT HAPPENS IF I DON'T VERIFY MY ENROLLMENT?

Student Resources



Email/Newsletter Language

We strongly encourage SCOs to reach out to students with monthly reminders to verify their enrollments. This language can be shared with GI Bill beneficiaries via email, newsletter, your school's website, or other communication channels. Please feel free to tailor this to best fit your audience and how you usually communicate with them.

Initial Email	
HOW TO USE THIS CONTENT	
HEADLINE Important Cl Bill Requirement Enrollment Verification	
ATTACHMENT	ographic.
BODY	

Email/Newsletter Language (Continued)

We strongly encourage SCOs to reach out to students with monthly reminders to verify their enrollments. This language can be shared with GI Bill beneficiaries via email, newsletter, your school's website, or other communication channels. Please feel free to tailor this to best fit your audience and how you usually communicate with them.

Reminder Em	nail		
HOW TO USE	THIS CONTENT		

Social Media Language

Sample posts for Facebook and Twitter can be found below. Posts can be shared along with the How to Verify Enrollment Process Infographic via your school's social media channels to provide additional information to students on enrollment verification requirements.

The initial message can be shared at the beginning of the month, with a reminder message going out at the end of the month. Sending a reminder every month through the end of the school

Resources

Enrollment Verification Resources					
SCO TOOLKIT RESOURCES	LINK				
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