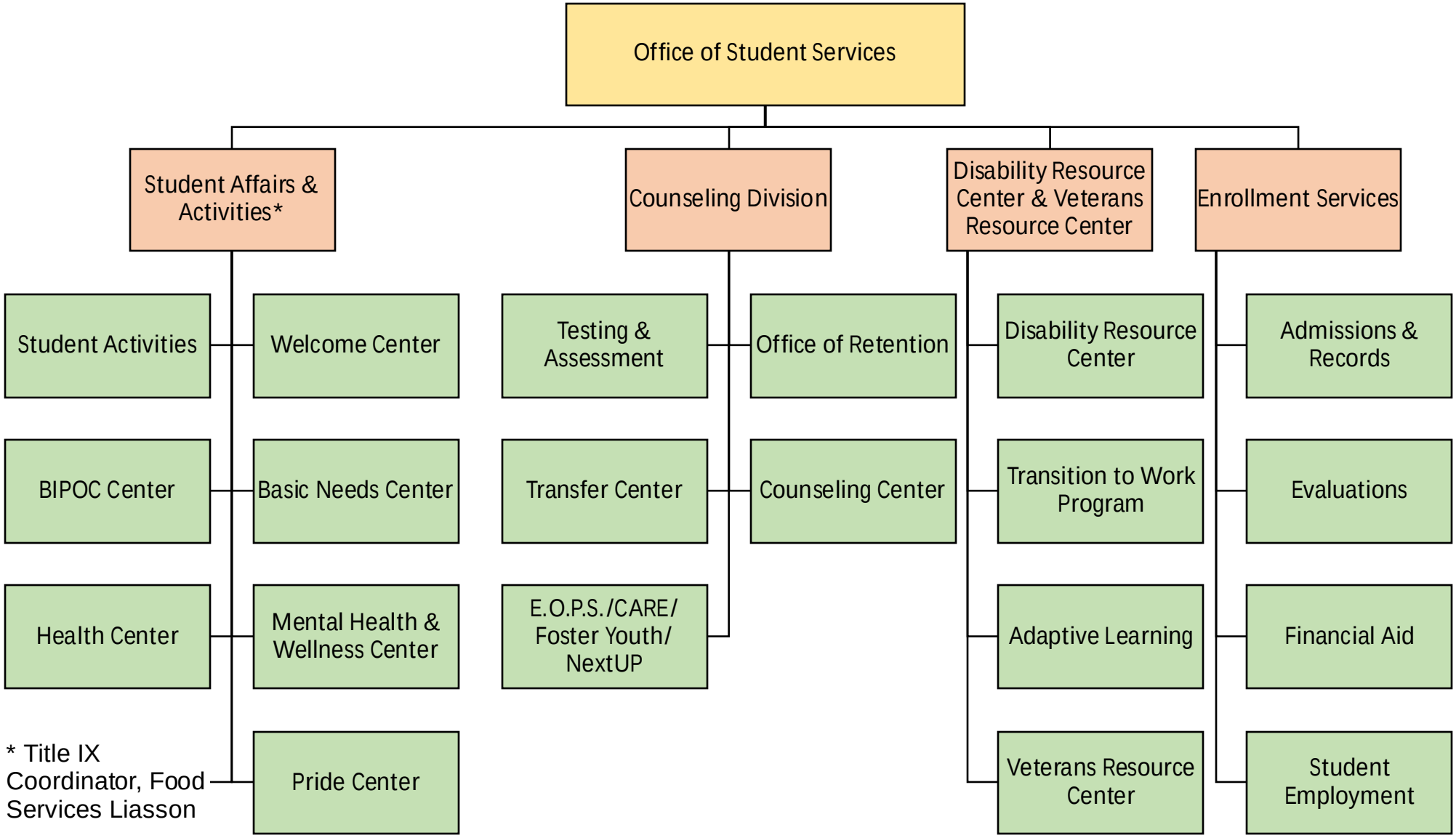Student Servicnaluations