Student (Tech) Needs Survey

April 23, 2020

- What do students need to be successful in online learning?

What do students say?

- All P /680.hat do students say?

Familiarity with online learning

71%

Enrolled in at least ONE Foothill online course before Spring 2020

N=1,707

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81% Primary device

78% Available when needed and will work when needed

N=1,707

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49%

Running the latest operating system or latest version of software

N=1,707

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What up with the internet?

56% **Available when needed and will work when needed**

N=1,707

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What concerns students

Technology troubleshooting

At least

1/3

Place to study

Mental Health

Issues related to course success

N=1,739

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When might help be sought?

- Weekdays
  - Monday to Thursday

- Time of day
  - 1 pm to 5 pm

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Our POV

- In what ways can <u>we</u> facilitate online student success?

In what ways can we support students?

- With what they need
  - Laptop access
  - Internet resources
  - Technology support

- Where they need it
  - Place to study
  - Tutoring

- Why they need it
  - Mental health