

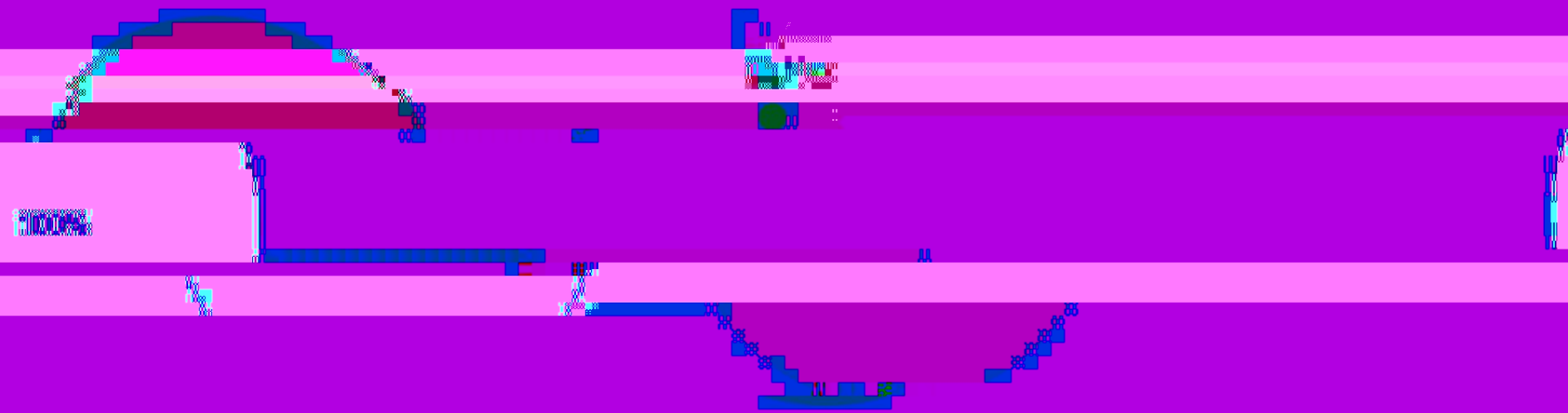


How many copies?

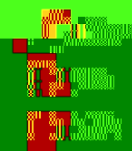
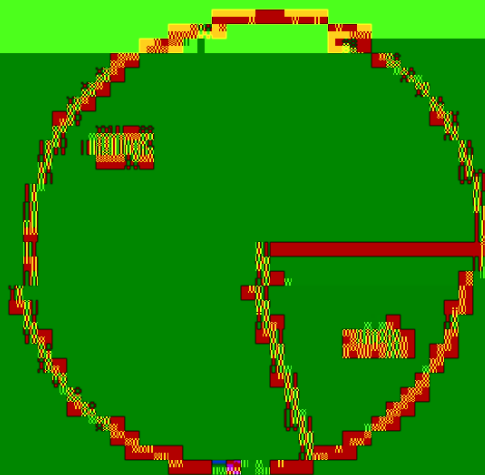
1,500



Note: 9 L.A. faculty ordered their books during the



Did you receive a conf



your class materials originated in the public domain. Were

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If +1



If there were alternatives with your order, were alternative solutions provided to you? (Yes or No)

Yes  
No

Yes  
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Yes  
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Did you get a call?

N/A)

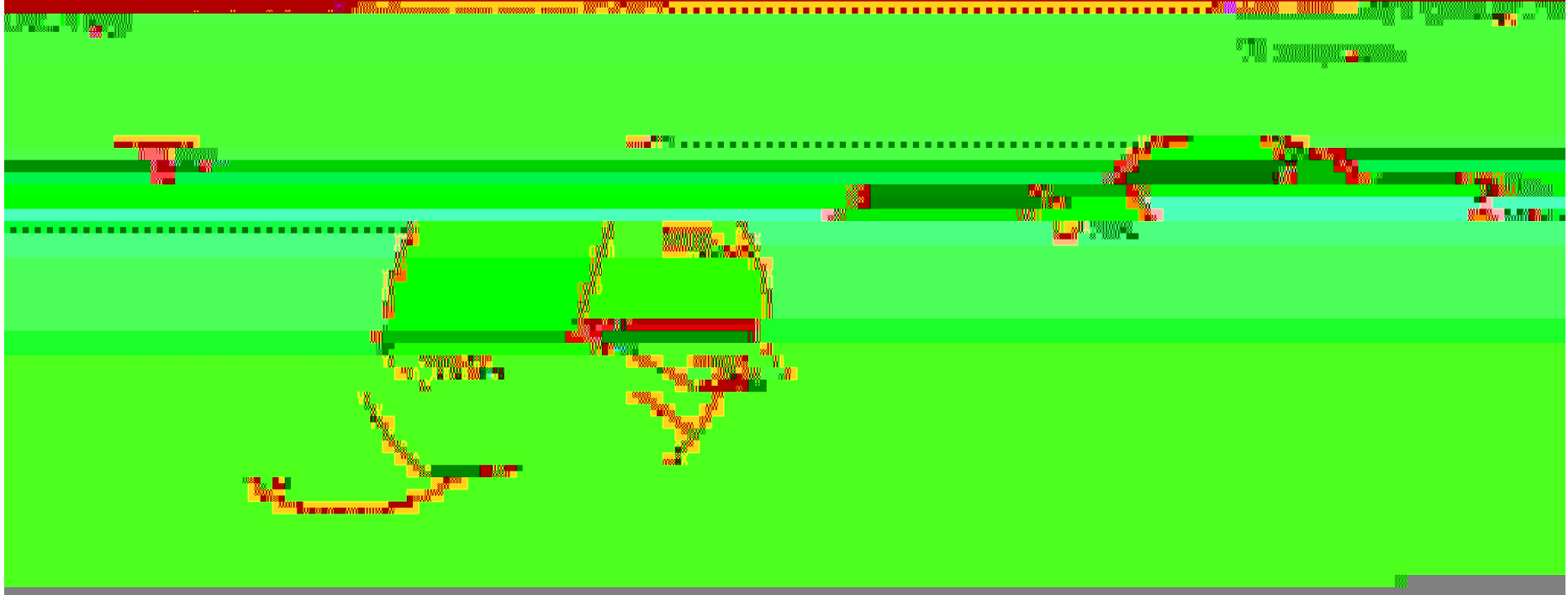
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- Yes
- No
- N/A

100%



Did the bookkeepers answer your questions?



Have your students shared any issues ordering, picking up, or receiving notifications about your course book or materials? What about books/materials for other college courses?

I placed the order for my textbooks in July and then, about a week before the quarter started, I went to the bookstore to verify they had them in stock and saw they had ordered less than five copies for my two 1A classes (which had 55 students enrolled between the two). Similarly, they ordered 3 copies of my 1B book (though 30 students were enrolled). I talked with a manager there and was told students have to place their order for the books and then the bookstore will get more copies because they only keep a certain number in stock. Unfortunately, many of my students didn't have the book at the start of the quarter. Ultimately, Valerie and Sheherazade helped me order several copies to have on Reserve in the library for upcoming quarters. This is just a work around for the problem though and didn't help my students this quarter. It would be best if the bookstore could address the issues going forward.

Please write any additional questions or comments here:

For the last 2 years since we transitioned to Follett, I have had cumulative issues every quarter--sometimes minor and others major, like this quarter. I get anxious

